

# **IMPORTANT NOTICE**

**It is necessary to swipe your “Gator 1” card before using your fuel key.**

**If a valid card is not read, your key will not work and **NO FUEL WILL BE DISPENSED.****

## **PLEASE NOTE:**

- **You have 20 SECONDS to complete each step. If you wait too long you will have to start all over again from the beginning.**
- **Please hang up the nozzle on the pump when you are done.**
- **Do NOT start with the pump nozzle in the filler neck of the vehicles gas tank.**
- **Receipts are available to enter your own totals. Please use our pencils.**
- **Lost or stolen KEYS can be replaced inside Motor Pool during business hours. Only one key will be issued per vehicle number. Account information must be on file inside.**

**Every transaction is recorded for billing & security reasons.**

# Instructions for Fuel Pump Operation

1. The start screen will read “Perform Security Check to Begin”.
2. Swipe your “Gator 1” as shown below:  
(Upside down with the photo facing the Motor Pool building.)



3. If card is accepted, the screen will next read.....  
Enter Miles or hours as shown on the odometer. ( Whole numbers only.... Do not start with zero )

If “Gator 1” card is not accepted, the “Perform Security Check to Begin” message will not change.

Card may be dirty or in need of replacement.

4. Enter odometer mileage (not TRIP). Whole numbers only. NO tenths and do not start with ZERO.
5. If instructions ask again for mileage, enter it again and again (3 times) to reset the internal counter then press ENTER.
6. Insert fuel key and push firmly forward into the slot provided.
7. Select pump from the choices offered & press ENTER.
8. Press the yellow START button on pump to reset gallon counter & begin fueling.

# CARD INSTRUCTIONS

If your card did not read correctly, please check the following:

- 1. Did you have your card aligned correctly when you swiped it?**  
(see illustration in the [Instructions for Fuel Pump Operation](#))  
- Correct card orientation and try again.
- 2. Is your card in good condition?**  
- If your card is dirty, wet or delaminated or if the magnetic stripe is scratched, it may need to be cleaned or replaced.
- 3. Has your card been near a magnetic field?**  
- Your magnetic stripe may have been erased. This applies to your key, too. To get your card reprogrammed, you'll have to take it back to Gator 1 Card Services. To have your key reprogrammed, see the Motor Pool staff.
- 4. Is the issue date on your Gator1 card prior to August 1998, you will have to get a new card from Gator1 Card Services?**  
- The magnetic stripe format changed at that time and the earlier format is not supported by the card readers at the Motor Pool pumps.
- 5. Was your Gator 1 card issued in the last week?**  
- Our Gator 1 cardholder database is updated every Monday and Thursday morning at 3am. If your card was issued since the last update, see the Motor Pool staff so your card can be activated manually.

If you are a non-UF patron and do not have a Gator 1 card, see the Motor Pool staff. You will be issued a fuel card (\$15.00) to go with your fuel key. The card will be attached to your key ring. This service is intended for non-UF patrons only.

If you have been issued a Gator 1 card, but forgot to bring it with you, see the Motor Pool staff for a card bypass. You will need to provide the attendant with your UFID # and driver's license as identification.